

# INSTITUTIONAL PLANNING AND OPERATIONS A UNIVERSITY RESOURCE

VALUE PROFESSIONALISM FOCUS



**RUTGERS**

Institutional Planning  
and Operations

# Institutional Planning and Operations

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## Core Values and Purpose

### Core Values

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#### **Results Oriented**

A unified vision. With decades of combined institutional knowledge and technical expertise, we provide solutions to problems and eliminate obstacles.

#### **Service Focused**

Through our combined efforts and depth of resources, we meet the needs of our large constituency. Our division employees meet regularly with, and listen attentively to, the needs of students, parents, employees, statewide residents, and our neighboring communities.

#### **Open and Honest**

We cultivate university-wide relationships, are transparent in our approach, and our constituents become collaborative partners in the realization of their goals.

### Core Purpose

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To create an evolving, safe, and inviting environment to advance the institutional mission.

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# Mission Central

Each of our Division's groups provides a professional service or brings a specific discipline to the university that results in a 24/7 operation in which infrastructure is designed, built, maintained, and occupied; services are delivered; safety is ensured and codes and standards are enforced; transportation is provided; current and future needs are constantly evaluated, and delivery of services continually refined within the groups and then collaboratively throughout the Division.

Simply put, our Division — its people — provides the backbone of this large state-wide enterprise, and everything from flipping on a light switch, to designing and building the most modern laboratories and technology driven classrooms, to ensuring safety at events small and large, happens because of what we do on a daily basis. Through a unified divisional approach, we operate and grow the university in a collaborative style which we then impart upon our constituency, bringing these partners into every level of planning, design, maintenance, security, and general problem solving.

Our six main functional areas are strategically woven into the fabric of our Division and we approach each project, as a team, with the university community decisively threaded into our team.





## A Collaborative Approach Begins from Within

In 2014, Rutgers purchased a 153,000 square-foot commercial office building. Its location near 287, Route 18, and the Turnpike, places it central to all of our campuses. The primary goal of this acquisition was to co-locate, under one roof, the majority of the corporate services departments to achieve operational efficiencies, facilitate cooperation and communication among departments, and support the recruitment and retention of quality staff.

This co-location was significant because the management of financial assets, the management of physical assets (buildings, facilities, and real estate), and manage-

ment of research efforts must be inter-related if a large, multi-campus research institution is to thrive and grow in the twenty-first century.

The results of this move have been highly successful, and a large number of our employees are now under one roof of a three story building. The building's modular style, plentiful supply of natural light, and open office design, provides the structural backdrop and mirrors our collaborative approach to university business, witnessed daily in our huddle rooms and conference rooms where scheduled and ad hoc meetings occur with great frequency.

### A Unified Vision

The skills, services, and disciplines that now comprise IP&O create a holistic approach to our daily responsibilities, and a unified vision in which to advance the university's institutional mission.

It is easy to see how each department flows from one to the next within our Division, and then outward to the university. Each of our groups exists to offer support and expertise to any university school or unit that requests it. We provide the tools that can be found in any Chancellor's toolbox, and offer advice, consultative services, and expertise, including, licensed professional services as requested. Our staff has attained an impressive level of certifications including certified architects and engineers, professional planners, accredited lead inspectors, asbestos inspectors, and hazardous materials technicians, to name only a few. We have emergency medical technicians and fire inspectors, gold seal boiler operators, certified pipe welders and a breadth of other certifications. (see page 11).

# Uniform Delivery of Services

Uniform delivery of services is critical to students and faculty who may attend or instruct classes at more than one university location, and for staff who regularly move about each campus.

Police, security, dispatch, fire safety, emergency medical, and emergency management services delivered to the Rutgers community are greatly enhanced when the methods for preparing for emergencies, response practices, and training are consistent from campus to campus.

Other services, such as mail delivery, records management, and maintenance issues are also handled in a similarly uniform way which saves time, money, and results in a better level of service for everyone. While our employees are thoroughly aware of the unique qualities in the geography, population, and even the cultural beat of each campus (urban, suburban, agricultural), the delivery of services is flexible

enough to address the needs of each campus, but uniform enough to allow flexibility for rotational assignments.

The buildings and spaces for teaching, researching, working, learning, living, and recreating are critical assets. Their total replacement value, in fact, tops \$30 billion, but they are only second in value behind our human assets; yet much of what we do at Rutgers emanates from the space in which we do it. The centralized reporting that occurs in IP&O prioritizes capital improvements, asset renewal and deferred maintenance projects, identifies areas of risk, and secures the funding necessary to address the needs and problems across these spectrums. We provide a proper stewardship of the entire asset portfolio throughout the university, which in turn, provides a structured and comprehensive approach to facility renewal.

## Efficient, Economical, and Purposed

The scope of the Division's work results in greater efficiencies and cost savings. With planning and capital projects, for example, we can provide services using in-house staff, to preliminarily define scope, schedule, budget and direction of a project. Efficient collaboration among our colleagues determines if a project poses public safety, health and safety, or transportation issues. Everyone fully understands the realities of the project and this enables an informed decision on the direction of the project: will it proceed, or does this due-diligence result in major revisions or perhaps not pursuing the project further?





Our professional staff works closely with the schools and units within Rutgers, and this allows us to identify areas of mutual interest and shared goals for further development and potential integration in support of the long range mission of the university. It is through this type of ongoing collaboration and through thinking in a “whole-university” perspective, that we can address macro issues of connectivity, transportation, sustainability, open space, and interface with the local community. We also enhance and support each Chancellor’s local relationships and knowledge.

The recent design, construction, and opening of the Camden Nursing and Science building exemplifies how the centralized nature of our division allows us to approach problems and potential problems as a team. With the building located a couple of blocks off the Camden Campus, this building would require strategic policing that would not inhibit the academic and research atmosphere the building would impart. Because they were involved early on in the construction phase, University Public Safety was able to develop and review safety measures that would be employed once the building opened to insure the safety of our students and employees. At the same time, our Transportation unit was at the table to discuss shuttle bus logistics. This collaborative effort among colleagues resulted in a plan that allows our students to concentrate on learning and our faculty to concentrate on educating.

Our Division provides services that in some cases obviate the need for outside consultants or departments. Real estate services, for example, are provided (both assessment of deals

where the university is Landlord and where university is Tenant) eliminating the need for brokers. Architectural programs and floor plans are developed by in-house architecture/engineering staff, to help define scopes of projects. We also provide services that allow for ongoing maintenance and quick response to problems. We conduct daily inspections of pressure vessels (i.e., boilers) to assure safety, provide monitoring of the building systems to minimize the number of trouble calls, respond quickly to down time utility services emergencies, and monitor areas through central plants to prevent issues which could escalate. Plan review services are provided for the purposes of obtaining a construction permit, often precluding the need to submit plans to the State Department of Community Affairs.

Our in-house services can shorten overall project schedules. Development of capital projects, for example, is actually very fast at Rutgers when compared to our B1G peers. We offer architect/engineering (A/E) procurement, assistance with CPAC and Committee/Board submissions, and plan review services that save months on any medium to large projects. For smaller projects, use of the On-Call A/E Services platform can have an A/E team starting work within a day or two of initiation of a project. If a Request for Proposal is required, the process is administered by our Planning, Development, and Design group, not Procurement, and the process can be accelerated if necessary. For Class II and III structures, plan review of documents is typically completed within a two-week window, versus the 30 to 60 days usually taken by state or local authorities.

Our Division's centralized processes are balanced with local considerations:

- A standard A/E procurement process is administered regardless of internal client or project location. Administrators, deans, and (where appropriate) faculty are participants on the Selection Committee.
- Design and construction standards exist for means, methods, and systems to set minimum thresholds for quality, functionality, efficiency, and maintainability. Requirements specific to the project's location are added to ensure that the project works within the context of its campus.
- Tools for management of projects are consistent and do not vary from location to location.

Consideration, however, for each project is based on the specific needs of the project and/or internal client. If outreach to students is needed to support a project, our staff will assist (or take lead in) pop-ups and surveys. If outreach is required for neighboring communities or external agencies, our staff will assist or take the lead, as may be appropriate given the situation.

As an instrumentality of the state, the university is not subject to local ordinances as they may apply to the development and maintenance

of buildings and sites. The university is subject to the Uniform Construction Code, Uniform Fire Code, and various state-level regulations as they apply to protection of infrastructure and the environment. These requirements are consistent throughout the state. Our staff ensures that development of projects comply with all state codes, regulations, and policies. We have experts in air emissions, stormwater management, energy management, construction and fire codes, and hazardous materials management.

Rutgers is the first university in New Jersey granted a Memorandum of Understanding by the New Jersey Department of Community Affairs, allowing an in-house construction review and permitting department: the Office of Codes and Standards. This office handles Class II and III Plan Review and reviews project plans without incurring costs that the state would charge. The Office of Codes and Standards issues all permits and inspects all construction projects. This not only greatly reduces waiting times that occur when state inspectors conduct these duties, but the financial savings are substantial. The university saved a total of \$1,786,753 for Fiscal 2017 in permit and plan review fees, which otherwise would have to be paid to the state.





# A Competitive Edge

By providing competitive, convenient services, and proper warehousing, our Records Management and Shredding Services have become the preferred provider to the University. We have created greater efficiencies in our mail services previously handled by Residence Life. Students may now pick up their mail and packages in their residence hall, and student post offices assist students with mail and package deliveries. The combining of the Rutgers Newark and the RBHS mailrooms has resulted in better services, and with more manpower in one area, we have created better cross training and coverage. We have also streamlined billing, and by implementing scanners in our receiving operations to assist with package delivery and confirmation, we have increased efficiency in staff productivity by 20 percent.



## Trusted at the Highest Levels

The Division's innovation, depth of knowledge, and experience is available on demand. Our professional staff uses its institutional and ongoing knowledge to determine not if, but how something can be done. In Camden, we provided intense logistical assistance to help accommodate Pope Francis' visit to Philadelphia in 2015. Former President Barak Obama visited twice: Rutgers University – Newark in November 2015, and as commencement speaker in New Brunswick in May 2016. There was no better example of what our team can do for the university than the presidential commencement visit. Almost every group in our Division had a role to play. Our utilities

group created a sewer bypass for the anticipated increase in system usage. The massive security details and emergency planning leading up to, and during the commencement, were overseen by University Public Safety. Our transportation group coordinated additional trains and buses with New Jersey Transit and worked with the Department of Transportation to create highway signage for road closures and traffic delays. Our maintenance and grounds staff had to set up and quickly dismantle for the next stadium commencement. This is only a brief overview. Suffice to say, when all hands are required for an event or project, things run smoother when those hands are connected under one Division.

# University Wide Initiatives Underway

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## **Synchronous Digital Lecture Hall and Classroom Initiative:**

Develop a network of advanced technology lecture halls to give a single lecturer the ability to experience/present to both a live audience and a distance audience simultaneously.

## **Online Campus Mapping and Virtual Wayfinding System:**

Enhance the university's existing GIS system and develop a reimagined online campus mapping and virtual wayfinding system that is user-friendly, visually engaging, and provides a range of pertinent information for the university community and visitors to the university.

## **Space Management / F&A Proposal:**

Working with Finance, Research, and Maximus (consultant), we assist deans and departments in documenting correct space assignment and use-data in the Archibus space management system.

## **Continuous planning and coordination efforts:**

Regular meetings and discussions occur to ensure that planning and project efforts are coordinated, as well as to ensure that specific projects and efforts are aligned with the master plan framework, strategic plan, and other projects and priorities of the Chancellor-led units. A change in one project may affect others underway, and significant effort is put in to minimize collisions and conflicts.

## **Parking and Transportation System Reform:**

Various initiatives are underway to improve the transportation experience. Synchronous classrooms will help reduce the need to move students. A Commuter Rewards program is underway in Newark to encourage the use of public transportation.

## **Identity and Access Management:**

Working with Chancellors representatives, University Human Resources, Student Affairs, and The Office of Information Technology, we are transforming the current antiquated ID process into a state-of-the-art service for students, faculty, staff, guests, and vendors. This will provide reliable, dependable, and cost-effective ID system production capability. The system will produce the official Rutgers ID for its affiliates with the ability to visibly identify holders while on campus. Privileges for building access, meal plans, library, recreation, etc. will all be embedded within the ID.

## **Significant Successful Accomplishments**

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Completion of Rutgers 2030, including RBHS  
Higher Education State Funding Applications (Rounds 1 and 2)  
Scheduling, Transportation, Housing Efficiencies Committee Work  
Middle States Accreditation Assistance  
University Libraries Master Plan  
Transportation Master Plan  
Enhanced 9-1-1 System  
Increased Security Camera Coverage  
Internationally Accredited Law Enforcement Agency Status  
Increased Strategic Patrol Coverage



## Partial List of Accreditations, Certifications, and Licenses

9-1-1 Instructor

A+ - PC Repairs and Maintenance  
 Accident Investigation Dynamic  
 Accident Investigation I, II, III  
 Accreditation Assessor  
 Advanced Cardiac Life Support (ACLS)  
 Advanced Course on The Reid Technique  
 Advanced Engineering for Police Traffic Officers  
 American Inst. of Cert. Planners  
 ASME-IX- Cert. Pipe Welders  
 Asbestos Hazard Inspector

Backflow Device Tester  
 Backflow Preventer Lic.  
 Basic Drug Recognition Expert  
 Black, Blue, Red and Gold Boiler Operators Lic.  
 Bleeding Control for the Injured  
 Blue Seal Stationary Engineer's Lic.  
 Building Insp.- Highrise-Hazardous Specialist  
 Building Insp.- Industrial and Comm Specialist  
 Building Insp.- Residential and Small Comm Specialist  
 Building Subcode Lic.

CPR, AED  
 Certified Energy Manager  
 Civil Disturbance Riot Planning  
 Commercial Driver Lic.  
 Commercial Driver's Lic. with Hazardous Materials  
 Confined Space Cert.  
 Construction Mgt and Building Construction Cert.

Construction Official

Educational Facility Manager Cert.  
 Environmental Field Sampling & Data Collection  
 Environmental, Safety & Health Trainer  
 Project Mgt. in Building Design and Construction  
 Electrical Contractors Lic.  
 Electrical Inspector- Highrise-Hazardous Specialist  
 Electrical Journeyman Lic.  
 Emergency Mgt.  
 Emergency Medical Dispatch  
 Emergency Response  
 EMT  
 EPA/HUD Lead Paint Renovation Cert.

Field Training Officer  
 Fire Inspector  
 Fire Sub Code Official  
 Firearms Instructor  
 First Aid Instructor

Haz Mat  
 Health Physicist (CHP)  
 Historic Preservation Architect

IATA Shipping of Dangerous Goods Cert.  
 Incident Command System - 100, 200, 300, 400  
 Industrial Hygienist

# Partial List of Accreditations, Certifications, and Licenses (cont.)

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Journey Level Pipefitters Cert.

LEED Accredited Professional  
Lic. Landscape Architect  
Lic. NJ Real Estate Salesperson  
Lic. Professional Engineer  
Lift and Forklift Cert.

NAEMT Tactical Casualty Care  
NJ Accredited Asbestos Safety Tech.  
N J Accredited Lead Insp.  
NJ Licensed Sewer Operator  
NICET Lvl II Insp & Testing Water-Based Systems  
NJ Code Enforcement Inspector

NJ DFS Incident Management 1, 2, 3  
NJ DFS Live Burn Instructor  
NJ DFS SCBA Instructor  
NJ Mobile Intensive Care Paramedic  
Nonviolent Crisis Intervention  
Instructor Cert. Program

OSHA 10 Hour Construction Cert.  
OSHA 24 Hour Hazardous Materials Technician  
OSHA 40 Hour Hazardous Waste Operations and  
Emergency Response

OSHA 40 Hour HAZMAT Cert.

Prehospital Trauma Life Support Prof Engineer

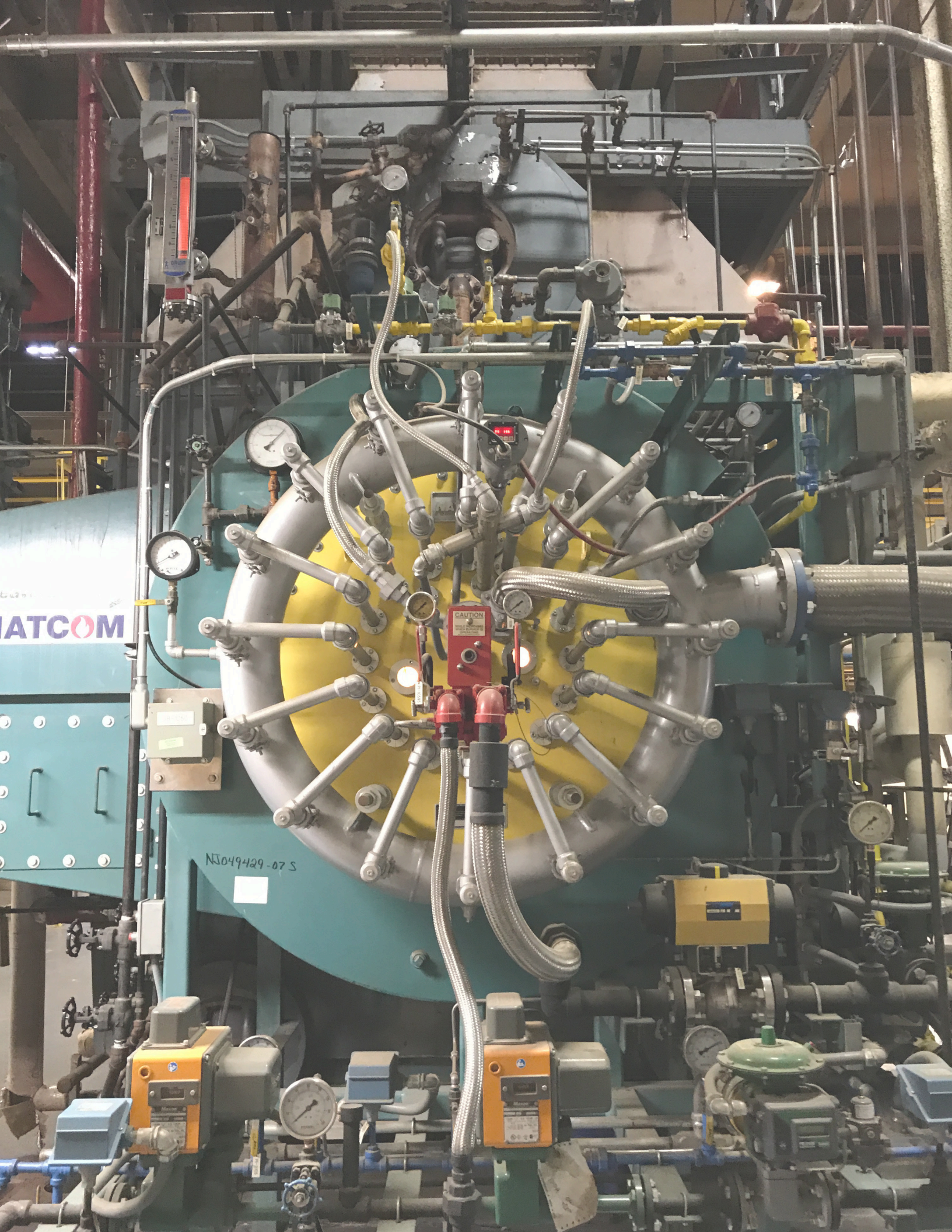
Radar Instructor  
Radar Operator  
Rape Aggression Defense (RAD) Instructor  
RCI Registered Roof Observer (RRO)  
Real Estate Professional  
Registered Architect  
Registered Biological Safety Professional  
Response to Radiological Threats Cert.  
Risk Assessment

Safety Management Specialist  
Soil Erosion and Sediment Control Cert.  
Spill Prevention Control Containment  
State of New Jersey DCA Fire Insp.  
State of New Jersey Locksmith Lic.  
Stormwater Management and Low Impact Dev.

WMD Radiological/Nuclear Haz/Mat Tech.

Zoning Official Cert.





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CAUTION

# University Wide Services

## Mail Services

Packages Delivered	394,927
Processed Regular Incoming Mail	1,737,000
Walk Up Customers/Window Services	79,457
Outgoing Metered Mail	1,537,049
UPS Packages Sent Out for Students	5,835

## Access Control

4,246 Card Readers  
44,769 Identification Cards  
3,599 Scheduled Modifications & Access Levels

## Material & Logistical Services

631 Moves (Variety of Sizes)  
224 Furniture Installations (Variety of Sizes)  
8,995 Collected Boxes for Records Box Pickups/Collections  
10,302 Consoles/Barrel Shredding Swaps for Shredding Service Support Pickup/Collection

## Shredding Services

Boxes Shredded from 7 Kilmer	10,033
Boxes Shredded from University Offices	1,579
Project Shredding Barrels Serviced	727
Scheduled Shredding Service	13,035
Total Amount of Paper Shredded	100,920 lbs.

## Records Management

New Boxes Received	11,728
Records Requests	5,597
File Returns	1,770
Flat Box/Barcode Label Requests	10,980
Medical Emergency Rush Requests	43
Total Boxes Stored in 7 Kilmer	155,025

## Rutgers Environmental Health & Safety

Grants Reviewed/Endorsed	1,560
Respirator Fit-Tests	1,862
Fume Hoods Surveyed	1,594
Laboratory Audits	2,668
Radiation Inspections	1,250
Tons of Med Waste Disposal	172.35
Gallons of Solvent Waste Collected & Consolidated for Reuse	12,849
Lead Batteries Recycled (lbs.)	3,388
Individual Hazardous & Radioactive Waste Pick-Ups	2,579

## Rutgers University Police Department

9-1-1 Emergency Line Group	3,352
Non-Emergency Line Group	164,085
Alarm Signals Logged:	214,090
Text to 9-1-1 (started June 2016)	221

## Emergency Services

Calls for Services	12,921
Emergency Medical Service Calls for Service	2,477
Psychiatric/Medical Related Incidents	631
Fire Calls	14,534
Fire Inspections	11,162
Defensive Driving & CPR Training	340
ESO Valve Inspections	3,965
Emergency Response - Major Incidents	545

## Transportation

35,000 Parking Stalls  
 45,000 Parking Permits Annually  
 Bus Budget of Over \$11.2 million  
 100,000 Parking Tickets Annually

## Protection of Minors

Program	353
Training Completions	5,621
Background Checks Processed	2,622



41-02



## At A Glance

# Rutgers Biomedical and Health Sciences

## Initiatives

- Cancer Institute of New Jersey Expansion
- New Jersey Medical School Swan Library Feasibility Study
- Medical Science Building Renovations Feasibility Study
- Panera Bread in Doctors Office Center
- Fitness Center Feasibility Study
- DOC – ACC Relocations Planning
- Child Health Institute Pediatric Cardiology Feasibility Study
- CABFare Renovations
- Research Tower Renovations Planning
- School of Health Professions Space Planning
- School of Dental Medicine D-South Operatories Renovations
- Brain Health institute MRI and Lab Planning
- General campus services coordination - RBHS and University Hospital
- Assisted With Joint Commision Certifications for UBHC and Rutgers Health

## Housing

Number of Beds	459
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## Police Statistics

Calls For Service	13,000
Incidents Assigned for Investigation	215
Custodial Arrests	172
Police Incident Reports	1,336

## Codes and Standards Cost Savings Fiscal 2017

The plan review and project fees were avoided by having an Office of Codes and Standards within the Division.

Total Amount Saved	\$165,987
Completed Inspections	99

## Buildings and Maintenance Statistics

### Work Orders

#### July 2016 - June 2017

Work Orders	26,090
Service Calls	14,319
Total	40,409

Total Number of Buildings	45
< 10,000 GSF	11
10,001-25,000 GSF	4
25,001-50,000 GSF	2
> 50,000 GSF	28
Total Gross Square Footage	6,465,564
Total Acreage	137

Current Replacement Value	\$6,841,511,523
Current Deferred Maintenance Liability	\$1,036,858,947

### RBHS Utility Infrastructure

Current Replacement Value	\$519,694,941
Current Deferred Maintenance Liability	\$78,855,699

### Waste Tonnage

#### Fiscal 2017

Total	3,175 Tons
Municipal Solid Waste	2,277 Tons
Recycling	898 Tons

### Mail Services FY 2017 Yearly Package Analysis

Package Services	1,988
Shipping and Receiving Totals	165,987





RUTGERS CAMDEN ATHLETIC AND FITNESS CENTER

**R**  
CAMDEN

## At A Glance

# Rutgers University – Camden

## Initiatives

- Rutgers School of Business- Camden
- Recreation Fields
- Housing Master Plan
- Parking Structure Lease Negotiations
- Paul Robeson Library – Library Steps
- Armitage Hall – Room Remodel for Arts and Sciences Grad School
- Residence Hall New Laundry Facility
- Increased Implementation of Access Control Systems
- Enhanced Public Safety Coverage of Camden Nursing School

## Housing

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Number of Beds	760
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## Police Statistics

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Calls For Service	11,787
Incidents Assigned for Investigation	21
Custodial Arrests	97
Police Incident Reports	977

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## Codes and Standards Cost Savings Fiscal 2017

The plan review and project fees were avoided by having an Office of Codes and Standards within the Division.

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Total Amount Saved	\$161,621
Completed Inspections	112

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# Buildings and Maintenance Statistics

## Work Orders

July 2016 - June 2017

Work Orders	7,342
Service Calls	1,529
Total	8,871

Total Number of Buildings	49
< 10,000 GSF	30
10,001-25,000 GSF	6
25,001-50,000 GSF	1
> 50,000 GSF	12
Total Gross Square Footage	1,466,458
Total Acreage	29

Current Replacement Value	\$1,374,869,595
Current Deferred Maintenance Liability	\$284,579,832

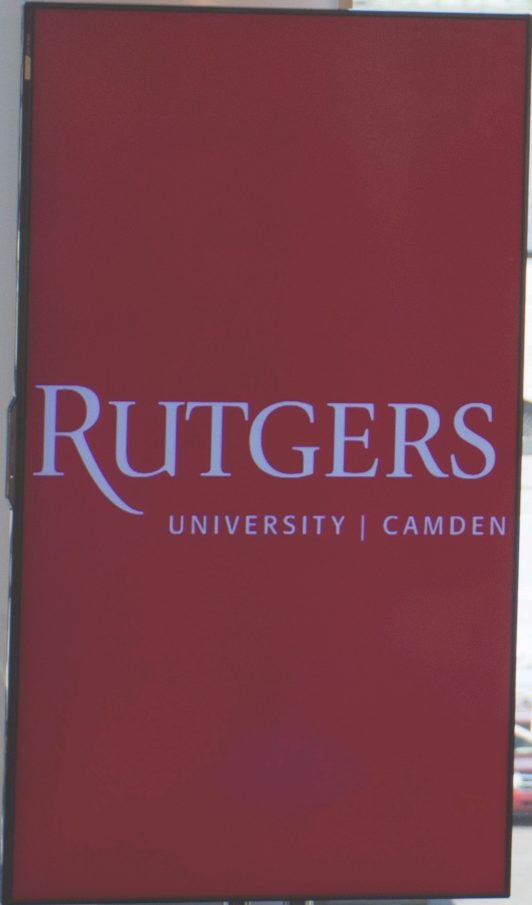
## Camden Utility Infrastructure

Current Replacement Value	\$114,705,153
Current Deferred Maintenance Liability	\$22,500,090

## Waste Tonnage

Fiscal 2017

Total	1,048 Tons
Municipal Solid Waste	597 Tons
Recycling	451 Tons







## At A Glance

# Rutgers University – Newark

## Initiatives

- One Stop / Commuter Lounge / Bradley Hall Repurposing
- Alumni Field Turf Replacement
- 155 Washington Street Redevelopment
- Wayfinding Initiative
- Washington Park Reprogramming
- Greater Area Campus /Regional Planning
- John Cotton Dana Library Renovations / P3 Collaboratory
- Starbucks in 1 Washington Park
- Life Sciences Center II Phase 2
- Norm Samuels Plaza Renovation
- 1 Washington Park RBS Renovations (Phase 2)
- Enhanced Fire Protection Systems Inspections and Maintenance
- Increased Community Engagement

## Housing

Number of Beds	1,591
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## Police Statistics

Calls For Service	20,854
Incidents Assigned for Investigation	268
Custodial Arrests	194
Police Incident Reports	1,550

## Codes and Standards Cost Savings Fiscal 2017

The plan review and project fees were avoided by having an Office of Codes and Standards within the Division.

Total Amount Saved	\$263,482
Completed Inspections	169

# Buildings and Maintenance Statistics

## Work Orders

July 2016 - June 2017

Work Orders	7,989
Service Calls	4,346
Total	12,335

Total Number of Buildings	39
< 10,000 GSF	11
10,001-25,000 GSF	3
25,001-50,000 GSF	1
> 50,000 GSF	24
Total Gross Square Footage	3,276,552
Total Acreage	40

Current Replacement Value	\$2,833,408,665
Current Deferred Maintenance Liability	\$425,025,801

## Newark Utility Infrastructure

Current Replacement Value	\$131,688,129
Current Deferred Maintenance Liability	\$30,416,439

## Waste Tonnage

### Fiscal 2017

Total	1,152 Tons
Municipal Solid Waste	600 Tons
Recycling	552 Tons

## Mail Services FY 2017 Yearly Package Analysis

Staff	15,454
Students	51,005
Shipping and Receiving Totals	73,612

Answered 2,072 student emails;  
all answered and resolved within 24 hours



The Honors Living-Learning Community (HLLC) is a mixed-use development here at Rutgers-Newark that includes Honors Student residences, classrooms/work spaces, street level retail and parking, as well as a vibrant, open space that will be a gathering place for RU-N and the surrounding community. At 320,000 square feet the completely new development resides where parking lot 510 once lived, across Washington Street from the Center for Law & Justice building. The ground breaking is planned for late 2016, with completion in 2018.

The HLLC is an innovative Rutgers-Newark initiative that is revolutionizing the notion of "honors" by creating intergenerational and interdisciplinary learning communities comprised of students, faculty, and community partners focused on tackling some of the nation's most pressing social issues. Selected students are privileged by joining a living-learning community focused on cultivating knowledge by bringing together great minds from diverse backgrounds into an environment where collaboration fosters understanding across and within groups, and incites social, institutional, and cultural change.



Community

**RUTGERS**  
UNIVERSITY | NEWARK



## At A Glance

# Rutgers University – New Brunswick

## Initiatives

- Administrative Services Building I Repurposing / Student Services One Stop
- School of Engineering Precinct Plan
- Athletics- Lacrosse and Soccer Training Complex
- GSAPP Clinical Building Feasibility Study
- College Avenue Quad Precinct Plan
- PSE&G Tower Replacement (Easements)
- Center for Adult Autism
- Athletics Master Plan
- Security Camera Expansion Project, 5th and 6th Ward
- Bike Share Program
- Plant Size Reduction Campaign
- Multiple Locations Relocations and Renovations
- Multiple Off-Campus Locations Easement and Land Use Matters
- Housing Master Plan
- SEBS Emergency Power Master Plan
- SC+I New Building Feasibility Study
- Bartlett Hall Vivarium Expansion Feasibility Study
- Student Centers Furniture Upgrades
- Nelson D Wing Kinesiology Feasibility Study
- Busch/Livingston Health Center Feasibility Study
- GSE Space Planning
- 195 College Avenue Renovations Study
- SAS Spring Street Leased Space Design Assistance

## Police Statistics

Calls For Service	22,897
Incidents Assigned for Investigation	658
Custodial Arrests	609
Police Incident Reports	4,562

## Codes and Standards Cost Savings Fiscal 2017

The plan review and project fees were avoided by having an Office of Codes and Standards within the Division.

Total Amount Saved	\$752,443
Completed Inspections	1,187

# Buildings and Maintenance Statistics

## Work Orders

July 2016 - June 2017

Work Orders	59,962
Service Calls	31,055
Total	91,017

Total Number of Buildings	612
< 10,000 GSF	331
10,001-25,000 GSF	117
25,001-50,000 GSF	80
> 50,000 GSF	84
Total Gross Square Footage	17,274,958
Total Acreage	5,967

Current Replacement Value	\$16,687,243,434
Current Deferred Maintenance Liability	\$2,618,731,500

## New Brunswick Utility Infrastructure

Current Replacement Value	\$1,781,765,874
Current Deferred Maintenance Liability	\$456,222,870

## Waste Tonnage

Fiscal 2017

Total	25,619 Tons
Municipal Solid Waste	7,038 Tons
Recycling	18,581 Tons

## Mail Services FY 2017 Yearly Package Analysis

Busch Post Office	79,543
Livingston Post Office	68,552
Rutgers Post Office	79,073
Cook Post Office	41,319
Douglass Post Office	31,441
Shipping and Receiving Totals	92,555

Answered 5,280 student emails;  
all answered and resolved within 24 hours

## Housing

Number of Beds 16,136



